Get More Than Just a Productivity Score From Labor Software

Presented by:

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Presenters

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Open Sky Group is a consulting company specializing in services for warehouse, labor and transportation management software.
Agenda

• Introductions
• Today’s Challenges
• Functions and Considerations beyond Performance
  – Quality Management
  – Workforce Planning & Balancing
  – Systematic Observations & Coaching
  – Report Cards
  – Data mining & Analysis
  – Dashboarding and Mobility
Today’s Challenges

• Right People, Right Time, Right Place
• Onboarding
• Talent Retention
• Quality of Work
• Supervisory Tools
• Meaningful Data
Functions Beyond Performance

• Quality Management
• Workforce Planning & Balancing
• Systematic Observations & Coaching
• Report Cards
• Data Mining & Analysis
• Dashboarding & Mobility
Quality Management

• Quality vs. Fast Performers
• Reporting
• Miss-ship reductions
Workforce Planning & Balancing

- Plan upcoming work
- Common metrics/algorithms
- Balance in real time
Systematic Observations & Coaching

• Prompts/Triggers
• Log to System
• Real Time
Report Cards

- Removes human error variables
- Scores based on
  - Multiple variables
  - Multiple factors
- Individual to entire operations
Data Mining & Analysis

- Order profile statistics
- True customer cost-to-serve analysis
- Travel/MPH/speeding infractions
- Lunch/break abuse offenders
Dashboarding & Mobility

• Real Time, auto-refreshing data
• Informed users = better results
• No need for 3rd party software or connections
Questions / Comments

- Ask us anything
For More Information:

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